

Internal Monitoring Report

June 14, 2022

Policy Title: Treatment of Students, Parents/Guardians & General Public

Policy Type: Executive Limitation

Policy No.: EL 2.1

Period Monitored: July 2021-June 2022

This report monitors the Board of Education's Executive Limitations Policy for the 2021-2022 school year.

The Superintendent shall neither cause nor allow organizational circumstances or actions for students, prospective students, their parents/guardians, and the general public that are unsafe, untimely, undignified, or unnecessarily intrusive or restrictive. It is important to note that the work outlined in this monitoring report looked different in the 2021-22 school year, in some ways, due to the COVID-19 pandemic, compared with past monitoring periods.

Among other things, the Superintendent shall not:

- 1. Change any material District practice or condition without considering public input.
- 2. Use enrollment, application or similar forms that elicit unnecessary information from students, their parents, or users of District facilities.
- 3. Use any method of collecting, reviewing, transmitting, or storing student information that fails to protect against improper access to the material elicited.
- 4. Use any method of discipline for student behavior or dress that is unclear, undignified, unnecessarily restrictive or inconsistently applied.
- 5. (a) Operate schools, facilities and work sites without appropriate accessibility, safety, cleanliness, and privacy, or (b) fail to allow equitable and reasonable access for students, their families and the general public for non-disruptive activities.
- 6. (a) Unnecessarily restrict parents or students in their choice of schools or educational programs, or (b) unnecessarily fail to support a culture of choice/open enrollment District wide.
- 7. Fail to establish with students and parents/guardians a clear understanding of what may be expected, when it may be expected, and what may not be expected from the educational and other products and services offered.
- 8. Use any assessment or grading of students that is untimely, unclear, unnecessarily restrictive, irrelevant or inconsistently applied.
- 9. Fail to provide reasonable, relevant and timely information or responses to their inquiries.
- 10. Retaliate against any student or parent/quardian for non-disruptive expression of dissent or concern.

- 11. Operate without written rules which: (a) specify District and school expectations, standards and procedures; (b) provide for effective resolution of concerns, complaints, and grievances; and (c) protect against wrongful conditions and disparate treatment for inappropriate reasons.
- 12. Prevent students, parents/guardians or the general public from addressing complaints and concerns to the Board when internal grievance procedures have been exhausted and the person alleges that Board policy has been violated to his or her detriment.
- 13. Fail to inform students, parents/guardians and the general public of this policy, or to provide a way to be heard for persons who believe they have not been accorded a reasonable interpretation of their protections under this policy.
- 14. Operate without written District Operating Principles; fail to assess the climate and culture of the District around the written District Operating Principles by obtaining input from students, parents/guardians and the general public and publishing findings; or fail to advise the Board of any revisions made to the written District Operating Principles.

This report is presented in accordance with the Board's monitoring schedule. I certify that the information is true and complete.

Brian Kingsley Superintendent of Schools June 14, 2022

Executive Summary

This report monitors Executive Limitation 2.1 policy language as it deals with how District policies treating students, parents and the public prevent organizational circumstances or actions that are considered unsafe, untimely, undignified or unnecessarily intrusive/restrictive.

The evidence included in this monitoring report indicates that:

1. When a material District practice or condition has changed, public input has been considered. This can be seen in the following changes that occurred during 2021-2022 school year that incorporated public engagement activities. These changes can be put into two categories: annual changes and changes specific to this school year.

Annual Changes

- 2021-22 district calendar
- 2022-23 district budget development

2020-2021 Specific Changes

- Public input on PSD's development of a budget for federal COVID relief funding
 - o ESSER III dollars
 - Supplemental dollars
- District COVID-19 response
- Spring 2022 Board of Education community engagement meetings
- 2. Enrollment, application, and other forms do not ask for unnecessary information from students, parents, or users of District facilities. As the Information Technology department has built out PSD's Online Registration (OLR) system through Synergy, the District's student information system, the department has constantly reviewed the data requested. IT will review the OLR system and data collected again in fall 2021 for the 2022-2023 school year application process.
- 3. Collection, reviewing, transmitting and storing student information is protected against improper access to materials. This can be seen through District procedures including utilization of the student enrollment form, information being entered by authorized school personnel, both paper and electronic records, electronic storage that allows for maintenance of an access log, paper forms stored in access controlled locations at current schools, student records being "checked" in and out of the Records Center, electronic student records assigned a unique identification number, information stored on servers with backup systems and physical student information being stored in a secure warehouse. Data privacy protocols are implemented with regard to purchase of software that students use in the classroom and software used throughout the District.
- 4. Methods of discipline for student behavior or dress are clear, dignified and positive. This can be seen through annual review of the Student Rights and Code of Conduct and verification that across the District 97.1% of parents/students reviewed and signed the receipt of Student Rights and Code of Conduct this school year. During the 2020-21 school year, PSD for the first time made discipline data publicly available as part of the annual release of the Internal Monitoring Report. These data were also included in the 2021-22 school year monitoring report and are publicly available.
- 5. A) Operation of schools, facilities and work sites that allow appropriate accessibility, safety, cleanliness and privacy. This can be seen through the permits, inspections and approvals of appropriate local governing bodies that District schools, facilities and work sites operate under. Throughout the COVID-

- 19 pandemic, the District invested significant time and money to ensure that it was complying with county, state and federal guidelines and mandates for cleaning and disinfecting.
- B) The District allows equitable and reasonable access for students, families and the general public for non-disruptive activities. This can be seen through thousands of activity reservations by outside organizations in typical school years. Please note that the number of reservations for 2021-22 is still lower than pre-pandemic rental totals, as a result of PSD closing its facilities to outside rentals for a period of time due to the COVID-19 pandemic.
- 6. Parents or students are not unnecessarily restricted in their choice of schools or education programs and the District supports a culture of choice/open enrollment Districtwide. This can be seen through the centralized online application process for school choice, having 24.8% of parents choose a school for their child other than their neighborhood school with no appeals made during the 2021-22 school year. Additionally, as of the 2021 October Count, 2,873 students attended option schools. October Count date were used to keep data consistent with past reporting years. Staff attribute the increase from 2020-21 (2,578 students) to 2021-22 to a significant number of students enrolling in PSD Poudre Global Academy's online/hybrid option.
- 7. Students and parents have a clear understanding of what may be expected, when it may be expected and what may not be expected from educational and other services offered. This can be seen with indepth information provided to parents on the PSD website; information provided to parents upon request (email, phone, in-person, text messages); support of families who/whose child speaks a language other than English, through translated materials and connection to family liaisons; Districtwide communication resources, such as the PSD Schools Directory and school/program marketing materials; boundary maps; PSD's social media platforms; direct communications from the District; and family newsletters from both schools and the District. Other forms of communication to parents include personnel at each site identified to answer questions from parents, and the ParentVUE parent access portal that contains information regarding grades and other information about that parent's student(s). Knowing that access to timely and accurate information is more critical than ever during a pandemic, PSD created an extensive library of COVID-specific web pages on the District website with information about COVID-19 protocols, contact tracing investigations, mental health support, family resources, COVID-19 data dashboards and much more. These were updated throughout the 2021-22 school year, as public health conditions and protocols changed.
- 8. District assessments and grading of students is timely, clear, relevant, consistently applied and not unnecessarily restrictive. This can be seen through the prescribed assessment calendar dictated by the Colorado Department of Education, monitoring of procedures for CMAS, ACCESS for English Language Learners, DIBELS/Acadiance, Teaching Strategies GOLD, CogAT, NWEA MAP (alternate PROGRESS), and SAT, along with trainings for coordinators at each site to ensure compliance with CDE-mandated timelines.
- 9. PSD provides reasonable, relevant and timely information or responses to student, parent and community inquiries. This can be seen through the practice of having Cabinet-level administrators and other employees respond to parent, student and community communications, when a response is warranted, within a time and manner that is appropriate, or as prescribed by law. PSD's Communications Department also responds to inquires sent to PSD via its social media platforms, as well as the public email address info@psdschools.org, within a timely manner when a response is warranted. The Communications Department, other departments and schools responded collectively to thousands of parent, community member, student and staff questions and feedback shared during the 2021-22 school year.

- 10. The District does not retaliate against any student, parent/guardian for non-disruptive expression of dissent or concern. This can be seen through investigation of incidents that are reported to the Assistant Superintendents and/or Interim Executive Director of Human Resources. No substantiated acts of retaliation occurred the 2021-22 school year.
- 11. PSD operates with written rules that specify District and school expectations, standards and procedures, provides effective resolution of concerns, complaints and grievances, and protects against wrongful conditions and disparate treatment for inappropriate reasons. This can be seen through the comprehensive nature of the Student Rights and Code of Conduct, which 97.1% of parents/students signed as having acknowledged and received in the 2021-22 school year. The Code of Conduct is shared digitally and is publicly available on the PSD website.
- 12. The District does not prevent students, parents/guardians or the general public from addressing complaints and concerns to the Board when internal grievance procedures have been exhausted and the person alleges that Board policy has been violated to his/her detriment. This is showcased by parents, students and members of the public having access to the Board of Education through written/email communications, phone calls and Community Comment at Board of Education meetings. Working with district staff, the PSD Board of Education hosted four in-person community engagement meetings in the spring of 2022 on March 15, March 29, April 5 and April 19, 2022.
- 13. PSD informs students, parents/guardians and the public of EL 2.1 and/or provides a way for persons to be heard who believe they have not been accorded a reasonable interpretation of their protections under EL 2.1. This is showcased through posting of the policy on the PSD website.
- 14. PSD conducts a "Student Connection Survey" annually to solicit feedback from parents/guardians about how connected their student(s) is/are to their education and the adults within PSD. After launching the "Family Engagement Survey" in the 2018-19 school year, PSD has conducted this survey each year, including in the 2021-22 school year. The "Family Engagement Survey" replaced the National Center for School Leadership's "Parent Engagement and Satisfaction" survey. This was previously administered to parents every other year.

Interpretation

Policy Wording:

Among other things, the superintendent shall not:

1. Change any material District practice or condition without considering public input.

Interpretation:

The District interprets this to mean it will not adjust or alter the essential functions of PSD that have a long-term impact on students and the community without soliciting and listening to ideas from parents, students, staff and community members as appropriate.

Evidence:

The following issues/matters included community engagement during the 2021-22 school year. In each instance, input was solicited from various stakeholder groups as identified and was factored into the decision-making process. Outcomes were then communicated back to the stakeholders involved.

Annual Changes

A. **2022-23 District calendar -** The Calendar Committee convenes to discuss options for and changes to the District's calendars.

The Board of Education initially approved the calendar for the 2022-23 school year but was asked in the winter of 2020-21 to consider changes to the calendar. At its Jan. 25, 2022, meeting, the <u>board voted to approve changes to the 2022-23 school year calendar</u>, including a decision to make the 2022 fall break five days instead of three. As part of this process, the Calendar Committee surveyed PSD staff, parents/guardians, middle and high school students, and community members about the proposed changes prior to the school board's vote. In total, 8,571 people – 500 of which were middle and high schoolers – responded to the survey, and a significant number indicated support for the changes.

Looking ahead, the Calendar Committee committed to using 2022 survey feedback to develop the 2023-24 school year calendar and beyond. The committee also communicated its intent to administer the survey every two years from here on out, as part of a cycle of regular feedback to guide long-term calendar planning efforts.

Draft calendars for future school years are available on the <u>Calendars and Schedules web page</u> on the PSD website and are subsequently brought to the school board for approval.

B. **Budget Development** - Every year, PSD conducts the budget development process, which includes gathering input from internal and external stakeholders. This process culminates in the Board of Education's vote to approve the fiscal year budget by a deadline mandated by the State of Colorado.

PSD reimagined its budgeting process between the 2020-21 and 2021-22 development years. Throughout the 2020-21 school year, a new Budget Design Team (BDT) reexamined the District's historical student-based budgeting, or SBB, process. The team focused its redesign on need to assist with school funding and workload issues. Minor adjustments were made to highneed areas outside of school budgets, such as for the Transportation and Custodial departments.

During the 2021-22 school year, the BDT, comprised of school- and non-school-based staff representatives, received presentations from central office departments as part of which department leaders articulated the base operational and staffing resources that they need to provide critical support services. BDT members were then asked to provide input about which resource requests were

most critical, and this input was shared with PSD's Cabinet and superintendent for consideration. The Cabinet team then developed a list of operational and staffing requests to be funded that was ultimately approved through the negotiations process and included in the proposed FY22-23 PSD budget, presented to the Board of Education in May 2022.

Work by the BDT in the years ahead will be focused on further aligning PSD's financial resources with district priorities, academic goals and the forthcoming district strategic plan.

Information regarding budget development was communicated through the PSD Budget Design Team and its subcommittees, to principals, at Issues Resolution with the three employee group presidents, and in the annual negotiations process. Feedback was solicited from these groups throughout the process, as well as the Budget Advisory Group, a community group of parents and financial experts who review the budget and provide input and feedback regarding the situation and proposed plans. The Audit Committee was also updated.

Information about the budget is available through the PSD website, and an announcement will be posted to the site following successful approval by the Board of Education of the 2022-23 fiscal year budget.

Specific Changes (2021-22)

Federal COVID funding budget development – Poudre School District is thankful for the much-needed federal funds allocated to school districts throughout the pandemic. We celebrate this transformative investment in public education and the impact it will have on generations of students, staff and families. In summer 2021, PSD asked members of our communities to weigh in on how the school district should develop its budget for using American Rescue Plan Elementary and Secondary School Emergency Relief (ARP ESSER) fund dollars, under the American Rescue Plan Act of 2021. Input was garnered through a survey, virtual feedback sessions, and meetings with internal stakeholders representing PSD schools, the district's three employee groups and central departments.





1,426
responses to a PSD survey shared communitywide

More info, including survey results: psdschools.org/COVID-Support-Funding

With input from the communities that we serve and in line with state and federal parameters, PSD prioritized use its COVID relief money for academic supports, the continuation of operations, and to address mental health, health, and safety concerns.

The following list highlights some ARP investments but is not comprehensive:

Devices: PSD did not have devices (laptops/tablets) for all K-12 students prior to the pandemic but used funds to reach one-to-one ratios at all grade levels.

WiFi: With partners, installed WiFis in neighborhoods, enhanced city broadband access, and distributed MiFis to students to ensure access to internet services for remote learning.

PSD Virtual: Launched the 100% online schooling option for the 2020-21 school year.

PPE: Used funds to promote overall health and safety of our students and staff, including support for contact tracing and personal protective equipment (masks, gowns, gloves, hand sanitizer, etc.).

Field Trips: Created on-site field trip concept as part of which high schoolers/ Futures Lab students brought field trip programming to elementary schools.

Position Shifts: Used funding to retain transportation staff even when they were not driving during the pandemic; they fulfilled other necessary roles, including meal distribution.

Partnerships: Built extensive community partnerships, including with Boys & Girls Club of Larimer County and Fort Collins Museum of Discovery, to enhance summer programming to address unfinished learning. Boys and Girls Club's career readiness program resulted in tremendous academic growth among participating middle schoolers.

Staffing: Hired designated site substitutes to ensure necessary staffing levels in schools and provide consistency in adult support and education for our students.

Accelerate Learning: PSD is using funds to support student belonging through:

- High-dosage tutoring, being offered three times/week for 30-60 minutes.
- Summer school programming, which has been shown to have a positive impact.
- Increase of mental health supports, including through a future, student-led mental health resources campaign.
- Review PSD's literacy curriculum to ensure use of high-quality instructional materials.

In May 2022, PSD also sought community input about how to spend about \$165,222 in ARP ESSER SUPPLEMENTAL funds during the 2022-2023 school years to address the impact of the pandemic on students.

To inform PSD's use of ARP-ESSER SUPPLEMENTAL funds, PSD gathered input from our stakeholders. This input was used to develop a Supplemental Funding Plan that PSD submitted to the Colorado Department of Education for review in May 2022. Please note that these funds are one-time in nature and will not be used for ongoing costs.

District COVID-19 Response – Poudre School District adapted plans, protocols and operations based upon ever-changing public health guidelines and requirements during the 2021-22 school year. Countless updates were communicated via the District's various platforms. As PSD updated case response protocols throughout the year, feedback was gathered internally through trainings, emails and calls with the department and school COVID-19 Response Teams. Staff also responded to questions, concerns and ideas put forth by students, parents/guardians, community members and public officials throughout the school year – via email, phone and via Community Comment at Board of Education meetings. Staff also provided updates about the district's ongoing response to COVID at school board meetings, sometimes directly after presentations from or before public health officials.

Spring 2022 Board of Education community engagement sessions – During the height of the COVID pandemic, the PSD Board of Education temporarily suspended its in-person community engagement meetings. In spring 2022, staff and board members collaborated to host four community engagement meetings on March 15, March 29, April 5 and April 19. These were hosted at elementary school media centers across the district and attended by about 30 community members, staff and parents/guardians.

Staff trained to do so facilitated the conversations following a restorative peace circle format that allows every person to be seen and heard — as well as to listen to others as they voice their values and perspectives. Participants reported that the circle facilitation created a more intimate environment in which they felt heard, seen and able to connect with board directors and staff.

It is the board and staff's intentions to host more opportunities for people to come together and have meaningful conversations with a shared goal of continuing to improve PSD and the outcomes for all students. Two community engagement sessions are scheduled to take place in summer of 2022, and additional opportunities for engagement will be planned for the 2022-23 school year and beyond.

<u>Communications and Community Engagement Activities for Changes Noted Above:</u> For the issues listed above, various proactive communications activities were carried out as detailed. Information varied based on the issue and target audience.

- Engagement sessions/meetings with stakeholders
- Updates to principals and administrators at leadership meetings, as well as through email and one-on-one or school team communications
- News posted to the PSD website, social media platforms
- Targeted emails to principals, administrators, parents, key community communicators, PSD staff and all students (grades 9-12) (a new email audience addition, as of the 2020-21 school year)
- Requests that principals share information with site teams, PTA/PTOs/SACs, volunteer coordinators, staff, all families
- Updates to the District Advisory Board as deemed appropriate by the Superintendent/Assistant Superintendents
- Updates to department and school COVID-19 Response Teams regarding changes to protocols, requests to share information with staff and families
- Television programming on PSD-TV Channel 10, with videos posted/linked to the PSD website/shared via PSD social media accounts and YouTube
- Updates for parents and community members via the district-wide newsletter PSD Now sent every other week
- Updates for staff via three editions of the staff newsletter; the newsletter will be sent quarterly in the 2022-23 school year
- Story ideas pitched to local and Denver-area media; responses to media requests for interviews and information
- Coordination of strategic surveying of parents, students and staff in alignment with District policies and procedures

Based on the engagement of stakeholders regarding changes to material practices, the District meets expectations for EL 2.1.1.

Policy Wording:

2. Use enrollment, application or similar forms that elicit unnecessary information from students, their parents, or users of District facilities.

Interpretation:

The District interprets this to mean that District documents used to collect information will ask for the minimal amount of information needed to fulfill health, safety, educational and business services. This information will be used for enrollment purposes, the educational assessment of students or state/federal reporting/grant legal requirements. This is reasonable as the District needs access to basic information for legal, educational, safety, and communication purposes.

Evidence:

As the Information Technology department has built out PSD's Online Registration (OLR) system through Synergy, the District's student information system, the department has constantly reviewed the data requested. As the OLR system has been built up, additional fields have been enabled that may not be "required by law" but are important to the operations and efficiencies of getting students enrolled with services (e.g. need for busing for summer programming). As part of its continuous evaluation process, IT will review the OLR system and data collected again in fall 2021 for the 2022-2023 application process.

It is impossible for staff to determine whether all "similar forms," outside of the enrollment and application forms, elicit unnecessary information from students, their parents, or users of District facilities. However, PSD has policies JRA/JRC - Student Records / Release of Information on Students and JRCB - Privacy and Protection of Confidential Student Record Information that have applications in regard to this executive limitation.

With the review of these forms and attesting they meet the above standards, the District meets the expectation of Executive Limitation 2.1.2

Policy Wording:

3. Use any method of collecting, reviewing, transmitting, or storing student information that fails to protect against improper access.

Interpretation:

The District interprets this to mean that data (such as demographics, prior services, emergency contacts, special needs and health information) needed for enrollment purposes, the analysis of that information to determine an appropriate education plan for a student and the electronic or physical sharing of that information has documented procedures that protect it from unauthorized access. In addition, the electronic or physical holding of information has security procedures that are documented and implemented to prevent unauthorized or ill-intended disclosure.

This is a reasonable interpretation because proper recordkeeping requires the District to maintain one record for each student. Tracking physical records prevents duplication. The District maintains an access log to ensure a physical file is accounted for and has not been compromised. These interpretations are reasonable since the District must have access to basic information to educate children accurately, in accordance with their needs.

Evidence:

Evidence: The District utilizes the following procedures to ensure student information is kept secure:

Incoming students and parent/guardians complete a Student Enrollment Form. This information is
updated annually. Each student has a paper and electronic student record and is assigned a unique
identification number within PSD. Information provided is entered by school office personnel that is
limited to specific job roles.

- Access control procedures are in place for staff account creation and authorization for the student
 information system. Electronic access to student records is role-based and is updated to reflect
 personnel changes. Electronic storage allows the District to maintain an access log to ensure that
 electronic files have not been inappropriately accessed.
- All electronic student information is stored on encrypted servers that are restricted to certain
 Information Technology staff. The electronic student information is stored on these servers which have
 built in redundancy for hardware failure. Additionally, all student information is backed up and stored
 both on-site and off-site for disaster recovery purposes.
- All personally identifiable confidential student information shared via email to PSD staff is securely sent over the internal network and firewall. Staff are trained to send any personally identifiable confidential student information sent outside the District through the District's email encryption and verification process.
- All paper forms of student information (student records) for active students are stored in accesscontrolled locations at the student's current school. All other physical student records are stored at
 the PSD Records Center. Physical access to the Records Center is limited to Records Center personnel
 only. The paper student record is stored in a warehouse that is secured, temperature controlled and
 has a fire suppression system to hinder the destruction of physical records in a fire.
- Student records are moved between school sites and the District Records Center. The District Records
 Center "checks" records in and out to sites to provide tracking for the paper record. The electronic
 student record is associated with the student's current school and when students transfer or leave, the
 electronic record reflects this location change.
- The District uses a workflow management process with Purchasing and Contract Administration to ensure that when software is bought and solicits personally identifiable student information, as described by state law, a contract is in place with the vendor to protect student information.

Based on District staff reports that the District followed the procedures with all District records, the District meets expectations for Executive Limitation 2.1.3.

Policy Wording:

4. Use any method of discipline for student behavior or dress that is unclear, undignified, unnecessarily restrictive or inconsistently applied.

Interpretation:

The District interprets this to mean that administrators will discuss documented procedures that violate administrative policies for behavior or dress that could result in suspension or expulsion with all students. In addition, these policies follow due process and provide all students educational opportunities when disciplinary consequences require that they be removed from their classes. Furthermore, the District assures progressive discipline methods are utilized. Students may receive less discipline when a first infraction occurs, which is reasonable as students are not taken away from the learning environment unless they demonstrate continued infractions.

By using methods of progressive discipline, the District provides students opportunities to learn from mistakes rather than keeping them out of class. Given the size of the District, it is reasonable for the District to monitor discipline that results in expulsion for the purposes of this executive limitation.

Evidence:

The District communicates discipline standards through the Student Rights and Code of Conduct, which can be viewed online and is available in multiple languages. Schools typically review this information with students each August/September. The District tracks review by collecting parent and student signature receipts. The number of signatures is reported to the Assistant Superintendent's Office (formerly School Services) for monitoring purposes.

As the Student Rights and Code of Conduct outlines standards for behavior, a consistent standard of conduct applies across the District. The District has defined categories of behaviors for suspensions and expulsions. The District tracks suspensions and expulsions, annually reporting these to the Colorado Department of Education. Legal counsel annually reviews the Student Rights and Code of Conduct (SRCOC) to ensure it is as current and clear as possible.

A reasonable standard for verification is that, in the 2021-22 school year, 97.1% of parents/students reviewed and signed the receipt (acknowledgement) of SRCOC (not including charters). PSD utilized ParentVUE and StudentVUE to capture acknowledgements from parents/students; this process helps with more accurate data collection. The Code of Conduct is made available to our community digitally on the PSD website.

Each spring, District administrators review the Student Rights & Code of Conduct booklet and draft proposed revisions, additions and deletions to (a) improve and refine the policies and regulations contained therein, (b) ensure that they are in compliance with governing law, and (c) ensure that they reflect current District practices. Revisions of sections of and additions to the Code of Conduct that were brought to the Board of Education in spring 2022 included those pertaining to the administration of medical marijuana to qualified students on district property; administering medicine to students/asthma, food allergy and anaphylaxis health management; and administering medicine to students.

Evidence for dignified discipline is shown through the District review of the disciplinary record for all expulsions along with a checklist indicating due process has been afforded the student. This is a reasonable standard since this provides a method for the District to audit the schools' practices. District disciplinary practices meet the standard for being unnecessarily restrictive given that the assistant superintendents audit discipline when reviewing expulsion cases to ensure progressive discipline as specified in state statute and the Student Rights and Code of Conduct. In addition, students expelled from PSD are eligible to attend the District's expelled program. All expelled students and their parents are notified of this opportunity via a written letter.

It is important to note that PSD made its discipline data publicly available for the first time during the 2020-21 school year, releasing it within the context of the <u>DE 1.0 Monitoring Report</u>. The data-visualization tool is called "Equity Insight" and is being used to better understand PSD's discipline data as a means of evaluating outcomes for students. These data were updated and included in the Monitoring Report presented to the board in 2022, as well.

Based on the information above, the District met the expectations outlined within Executive Limitation 2.1.4.

Policy Wording:

5. (a) Operate schools, facilities and work sites without appropriate accessibility, safety, cleanliness, and privacy

Interpretation:

The District interprets this as the physical design, equipment, policies, practices, or procedures that provide right of entry to District facilities will do so regardless of ethnicity, race, color, religion, national origin, ancestry, sex, sexual orientation, gender identity, age, or disability with reasonable freedom from injury, risk or health related issues. In addition, facilities, grounds and equipment are maintained at a functional, comfortable level, providing a safe, healthy environment for staff and students. Furthermore, policies, procedures and physical facilities ensure confidentiality of both personal and personnel records, correspondence and discussions.

Evidence:

District schools, facilities and work sites operate through permits, inspections, and the approvals of appropriate governing bodies. Because of District staff assurance that the appropriate permits, inspections, and approvals have all been maintained throughout the monitoring period the District meets expectations for Executive Limitation 2.1.5(a).

(b) Fail to allow equitable and reasonable access for students, their families, and the general public for non-disruptive activities

Interpretation:

The District interprets this as having policies and procedures that ensure PSD children enrolled in our schools, individuals related to those students and community members can use District facilities and grounds without giving a special status to any individual or group. In addition, this use will be for meetings and events that are non-violent, non-subversive, non-threatening, and in accordance with District policy or federal, state, and local law.

This interpretation is reasonable because the District is committed to making it simple for students, families, and the general public to use District property for activities and events that meet the standards of District policy or federal, state, and local law. The District also provides each group equal access to information pertaining to the policies and procedures for utilizing District-owned property for events and activities. Additionally, each request for use of District-owned property is processed and implemented according to administrative guidelines.

Evidence:

In a typical year without the impacts of COVID, the PSD Customer Support Center works with community members and groups to schedule thousands of facility rentals. Between July 1, 2018-June 30, 2019, for example, there were 21,712 activity reservations of PSD facilities. Compared to the 2020-21 school year, during which PSD did not rent its facilities to outside groups due to COVID restrictions, PSD approved 14,240 community events/uses of its facilities from June 1, 2021-May 31, 2022. PSD did limit some of its facility reservations due to staffing shortages, including but not limited to those that impacted the Custodial Services team. Additionally, due to District COVID protocols, indoor community use was not allowed until the beginning of the 2021-22 school year.

In a more typical school year, the District meets expectations in the area of having policy and practices that provide equitable and reasonable student access. Students use District facilities during school hours and student-initiated and led organizations conduct meetings and events on school premises as designated by the building principal according to rules for scheduling facilities. Students are made aware of these procedures and

policies through staff at their school, as well as through the PSD website, student handbooks and school newsletters/emails.

The District meets expectations with regard to equitable access for students, families, and the general public. Students, families, and the general public are made aware of the procedures and policies associated with the use of District-owned property via the District website. The website also features a tool that allows users to translate content immediately into other languages.

Since the District follows its policies and procedures for providing equitable and reasonable access for reservations made and direct reports of District staff, the District meets expectations for Executive Limitation 2.1.5(b).

Policy Wording:

6. (a) Unnecessarily restrict parents or students in their choice of schools or educational programs, or (b) unnecessarily fail to support a culture of choice/open enrollment District wide.

Interpretation:

The District interprets this as having policies and procedures in place that do not limit parents or student options to select instructional methods without cause. In addition, the District provides a mechanism for students and parents to apply for these educational programs.

This interpretation is reasonable because Colorado law gives parents/guardians the right to School of Choice, and PSD has a tradition of choice, grounded in the belief that parents know their child's learning style and should have options from which to choose to meet their child's needs. Further, the implementation of the District's choice/open enrollment policy guards against unnecessary restriction of students' and parents' choice of schools or educational programs. This interpretation applies to all schools.

Evidence:

The District consistently administers its policy, so it does not unnecessarily restrict parents or students in their choice of schools or educational programs while supporting a culture of choice/open enrollment District-wide.

Parents and guardians have equal access to school choice options by utilizing a centralized online application process. The online school-choice application stores data centrally in a secure environment, automatically determining the order of priority of applicants and generating automated lottery lists for schools if the number of choice applicants exceeds the number of spaces available within a priority level for any grade. It also creates applicant wait lists for each school site.

Parents are informed of school choice via school and District newsletters and emails, school websites, and the PSD website and social media platforms. As part of overall marketing efforts, the district also sent mailers to households within the PSD boundaries that are home to students of kindergarten registration age and those who are not enrolled currently in PSD.

As of the 2021 October Count, 24.8% of K-12 students attended a school other than their neighborhood school (percent does not include charter schools). Also, as of the 2021 October Count, 2,578 students (does not include charter schools because this number references PSD choice-only schools) attended option schools (Harris, Kinard, PSD Global Academy, Polaris, Traut, Poudre Community Academy (transition students not included), Centennial High School and PSD Options). Additionally, as of the 2021 October Count, 2,873 students attended option schools. October Count date were used to keep data consistent with past reporting

years. Staff attribute the increase from 2020-21 (2,578 students) to 2021-22 to a significant number of students enrolling in PSD Poudre Global Academy's online/hybrid option. October Count data were used to maintain consistency with past reporting years.

Policy JFBA states "Appeals regarding the consistent application of the choice policy with respect to any student shall be made to the superintendent of schools, and the superintendent's decision and order (if any) shall be final." There were no school choice appeals to the Superintendent in 2021-22.

Based on the evidence outlined, the District meets the expectation of Executive Limitation 2.1.6.

Policy Wording:

7. Fail to establish with students and parents/guardians a clear understanding of what may be expected, when it may be expected, and what may not be expected from the educational and other products and services offered.

Interpretation:

The District interprets this as parents being able to access information about the services the District offers as well as expectations. In cases of emergency, the District uses electronic measures including email, phone/voicemail messaging, text messages, social media and website postings to keep parents informed about situations (provided they have the medium(s) necessary).

This is a reasonable interpretation since people can independently access this information through the PSD website, school websites, community websites, electronic newsletters, local media, District emails, PSD social media accounts, and/or printed information provided at each school to learn about expectations.

Evidence:

The following documents/publications are distributed (in print and/or electronically) to current students each fall:

- Student Rights & Code of Conduct booklet
- Family Educational Rights Privacy Act (FERPA) Notification of Rights

As stated in Section 2.1.4 of this report, students typically receive written and verbal information regarding behavior expectations within the first four weeks of school.

The following publications and online information sources provide in-depth information about PSD schools, District policies and educational options:

- PSD website and social media platforms (Twitter, Facebook, Instagram, YouTube)
- PSD Schools Directory
- Kindergarten and online school registration information
- High School Planning Guide
- Parent emails through the redesigned PSD Now district and community newsletter (sent every other week during the school year)
- PSD staff newsletter (redesigned and sent three times during the 2021-22 school year; will be sent quarterly during the 2022-23 school year)
- PSD calendar of Early Childhood Programs (English and Spanish)
- School Choice and registration timelines, forms, information
- Boundary maps/online school-locator application
- Various department newsletters (Integrated Services, Language Culture and Equity, Early Childhood, etc.)

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Other forms of communication include:

- The District sent dozens of email/voicemail updates to staff and families throughout the 2021-22 school
 year related to major topics including but not limited to: COVID-19 response, protocols and operations; the
 bus request process; hiring announcements; superintendent messages and more.
- Communication with non-English-speaking families: Critical documents and forms are translated into Spanish and Arabic. Critical District-wide emails to families are also translated into Spanish and Arabic. The District office and schools have access to Spanish and Arabic interpreters/trained family liaisons who can answer questions and assist families. Emergency messages are also translated into multiple languages and sent via the School Messenger system to identify families via email (and sometimes voicemail, depending on the type of communication). Parents must have the language-to-home feature selected in order to receive communications in their preferred/needed language. The PSD website also features a Google translation button (in the upper right-hand corner) for dozens of languages. The Communications Department works closely with District translators to ensure that translations are clear, consistent and high-quality so information is as equitable as possible.
- Personnel at each school and the District answer questions and explain where to find information about schools and services, and/or email/mail additional information to parents. This was never truer than throughout the COVID-19 pandemic, with staff going above and beyond to make sure that families knew where and how to access critical updates.
- ParentVUE, the parent portal for the student information system, is located on the Parent web page of the PSD website, as well as linked from all middle school and high school websites. This allows parents a quick and highly individualized snapshot of each student's specific information, including but not limited to schedule, grades, state assessment performance, upcoming assignments and information specific to their child's school(s).
- The Communications department continues to support superintendent communications to staff and the community, helping to produce multiple video and written messages throughout the 2021-22 school year.

Because publications, documents and in-depth information are available to parents through a wide variety of communications vehicles, the District meets the expectations of Executive Limitation 2.1.7

Policy Wording:

8. Use any assessment or grading of students that is untimely, unclear, unnecessarily restrictive, irrelevant, or inconsistently applied.

Interpretation:

The District interprets this as using measures of performance across schools and grades by classroom teachers that fit within a timeframe required by the assessment or grading practice that are appropriate to the age and instructional level of the student and applied to all students. In addition, these practices involve administration of an assessment or grade by establishing rules within what is required by the test or for a grade.

Evidence:

<u>Assessments</u> are given within the timeline and with the restrictions prescribed by the Colorado Department of Education or the test publisher. Processes and procedures are consistently applied, following the <u>District-wide</u> <u>Assessment Calendar</u>.

The District monitors assessment procedures for required state and District assessments. Trainings occur with School Assessment Coordinators and school sites to ensure compliance with sites also receiving procedure manuals. In addition, district staff members conduct on-site visits and offers personal support during testing windows. Staff also follow up with coordinators in response to concerns over testing improprieties.

The District offers end-of-year summative assessments in Language Arts, Math, Science, and Social Studies. Summative assessments are also administered by Business and Marketing, Technology Education, and Family & Consumer Science teachers at the secondary level. Additionally, World Language teachers administer summative assessments for French, Spanish, and German. The content for the PSD summative assessments is established by cross-District curriculum assessment teams, which are led by PSD curriculum facilitators.

<u>Grading Practices</u> PSD employs roughly 1,800 licensed teachers who administer grades to roughly 27,000 students. The District does not monitor individual grades for each teacher, but rather sets broad guidelines for consistency based on the Colorado Academic Standards. Teachers are expected to grade based on proficiency as measured by mastery of the standard. Grading practices are being reviewed as part of the district's comprehensive commitment to continued improvement.

Because the District assessments and grade procedures are timely, clear, relevant, consistently applied and not restrictive, the District meets the expectation of Executive Limitation 2.1.8.

Policy Wording:

9. Fail to provide reasonable, relevant and timely information or responses to their inquiries.

Interpretation:

The District interprets this limitation to mean that members of the Superintendent's Cabinet, in partnership with the PSD Board of Education, and other staff will evaluate communications from stakeholders with inquiries and concerns and determine if a response is warranted. If a response is found to be warranted, members of the Cabinet and/or their designees will respond in a manner and time that is appropriate or as prescribed by law. The response will have information that addresses the issue or note that the request requires additional resources and time to appropriately answer it. In some cases, it may be determined that the request requires excessive staff time and resources and may not be fulfilled. If this is the case, the requestor will be notified. This is reasonable, as some information may require additional time to account for the need to investigate and accurately curate answers to inquiries/concerns. PSD's Communications team also responds to inquires that are sent to PSD via its social media platforms, as well as the public email address info@psdschools.org, within a timely manner when a response is warranted.

Evidence:

As part of a new practice in the 2021-22 school year, staff and Board of Education directors collaborated to send responses to all individuals who spoke during the community comment portion of PSD Board of Education meetings. The intent in doing so was to, first and foremost, thank people for sharing their time and input, as well as to respond to questions or concerns, and to provide factual information in response to information shared in an individual's comments.

During the 2021-22 school year, members of the Superintendent's Cabinet reported receiving many phone calls or emails with concerns and inquiries from parents, members of the community and students. After evaluating the communication(s), if a response was warranted, these senior staff members (or their designees) strived to provide reasonable, relevant and timely information in response to the concerns/inquiries. The Communications Department, PSD Customer Support Center, other departments and schools responded to thousands of parent/guardian, community member, student and staff questions and feedback during the

2021-22 school year. Topics ranged from the district's COVID response to school-specific inquiries, questions about School of Choice and curriculum, and much more.

Staff continuously collaborate on and review their collective efforts to respond to parents/guardians, staff, students, community members, partners and more, with an eye toward continuous improvement.

For this reason, the District meets the expectations for Executive Limitation 2.1.9.

Policy Wording:

10. Retaliate against any student or parent/guardian for non-disruptive expression of dissent or concern.

Interpretation:

The District interprets this to mean withholding or limiting educational opportunities and services when students use words, written symbols or gestures that show a difference of opinion or point of view in non-violent, non-subversive, non-threatening ways in accordance with District policy or federal/state/local law.

This interpretation is reasonable because the concern often expressed by students and parents is that they will be treated unfairly if they express an opinion contrary to a teacher's or administrator's point of view.

Evidence:

When allegations of retaliatory acts occur, the District investigates immediately. According to the Interim Executive Director of Human Resources, no substantiated acts of retaliation occurred during this monitoring period. Based on this evidence, the District meets the expectation of Executive Limitation 2.1.10.

Additionally, Poudre School District believes in ensuring all people - students, parents and staff - are honored in our schools and workplaces. It is important that you report your concerns or what you and/or a friend/colleague have experienced. Striving toward inclusive excellence takes all of us.

To support our commitment, PSD has three ways to report the things that negatively impact the student and staff experience in our district. The District launched a new incident reporting tool in the 2021-22 school year. The <u>"See Something, Say Something" web page</u> and suite of reporting resources was communicated to the PSD community in spring of 2022.

Policy Wording:

11. Operate without written rules which: (a) specify District and school expectations, standards and procedures; (b) provide for effective resolution of concerns, complaints, and grievances; and (c) protect against wrongful conditions and disparate treatment for inappropriate reasons.

Interpretation:

The District interprets this as having procedures and policies written and adopted by the District and Board to enact state and federal laws and policies, and administrative policies of the District. In addition, these procedures are those identified in law, administrative policies, and in the Student Rights and Code of Conduct that allow for an appeal to the District level. Furthermore, these procedures will not result in an educational placement for students that does not fall within the standards identified in federal or state law or District guidelines.

This is reasonable because the District is accountable to operate within state and federal law, as well as District policies, which are outlined, updated regularly and posted on the website. In addition, students receive written and verbal information regarding the appeal process to effectively resolve concerns, complaints or grievances. Schools also review this material with students and have students sign a Receipt of Student Rights and Code of Conduct form. Furthermore, the District provides alternative educational environments, as appropriate, when students are placed out of class for disciplinary reasons.

Evidence:

The District provided a written outline and procedures for students and parents to resolve concerns and complaints in the 2021-22 Student Rights and Code of Conduct. This information is available on the PSD website.

The District meets expectations since the District operates with written rules that are stated in the Student Rights and Code of Conduct, which is published on the website and available in English, Spanish and Arabic.

The District meets expectations in protecting against wrongful conditions and disparate treatment for inappropriate reasons by providing students the opportunity to complete a school alternative. The District also provides educational options for all students when disciplinary issues require that the student be out of class.

For these reasons, the District meets the expectations of Executive Limitation 2.1.11.

Policy Wording:

12. The District does not prevent students, parents/guardians or the general public from addressing complaints and concerns to the Board when internal grievance procedures have been exhausted and the person alleges that Board policy has been violated to his/her detriment.

Interpretation:

The District interprets this as stopping students, parents/guardians and the general public from expressing a complaint or concern to the Board when avenues and procedures within the school/District for resolving them have been utilized in their entirety and the person claims that Executive Limitations have not been followed, which has caused the person harm or disadvantage.

This interpretation is reasonable because students and parents have a right to resolve their concerns and complaints within all levels of the District along with a right to all the educational opportunities and services permissible under Board policy, administrative policies and state law. In addition, students and parents/guardians have a right to due process when there is a belief or interpretation that Board policy has not been followed.

Evidence:

Students, parents/guardians and the general public have access to the Board of Education through written/email communications, phone calls, community engagement sessions and Board of Education meetings. These avenues of communication allow for groups or individuals to express their complaints and concerns, whether they have utilized the appropriate channels for problem solving with District staff or not, as well as when they believe Board or administrative policies have been violated. During the 2021-22 school year, staff and the Board of Education responded to every person who spoke at community comment and hosted four community engagement sessions that were open to anyone in the community.

Since the District has not prevented grievances to the board, it meets the expectations of the Executive Limitation 2.1.12.

Policy Wording:

13. Fail to inform students, parents/guardians and the general public of this policy, or to provide a way to be heard for persons who believe they have not been accorded a reasonable interpretation of their protections under this policy.

Interpretation:

The District interprets this to mean it will provide students and parents with an electronic description of the policy and provide additional information regarding their right and the right of the community to be heard by posting all administrative policies pertaining to these rights on the District website. In addition, the District will provide an appeal process that allows students and parents/guardians the opportunity to appeal student discipline decisions to the building principal or designated District administrator when students or parents/guardians believe they have not been afforded protections under this policy.

This is reasonable because students receive written and verbal information regarding appeal processes when students or parents/guardians do not believe they have been afforded a reasonable interpretation of their protections under this policy. The District posts administrative policies that outline this process on the PSD website.

Evidence:

The District meets expectations for providing notification to students and parents/guardians by posting this policy on the District website.

For these reasons, the District meets the expectation of EL 2.1.13.

Policy Wording:

14. Operate without written District Operating Principles; fail to assess the climate and culture of the District around the written District Operating Principles by obtaining input from students, parents/guardians and the general public and publishing findings; or fail to advise the Board of any revisions made to the written District Operating Principles.

Interpretation:

The District interprets this as having established and approved Operating Principles and conducting surveys regarding parent/student connections and perceptions. The District will inform staff, parents and the Board of Education of the results and let the Board know in writing or via board presentation about any changes to the approved Operating Principles.

This is reasonable because the Board of Education is aware that staff have been working to replace the Operating Principles with new "Principles of Community," developed with input from PSD staff and other stakeholder groups. Work on these principles will continue in the 2022-23 school year and beyond and integrate with broader efforts to develop the District's climate and culture.

Evidence:

A draft of PSD's "Principles of Community" are in place, as of the 2021-22 school year, which is evidence of PSD meeting the expectation of EL 2.1.14. However, there is work underway to update them to reflect who we are today. PSD staff members presented the "Principles of Community" project at an April 23, 2019, board

meeting and also included their development as part of the spring 2021 presentation of the District Unified Improvement Plan. Although a version of the "Principles of Community" exist, the Language, Culture and Equity and Communications departments collaborated and identified a need to garner further stakeholder input and refine the principles so they are more action-oriented. Work will continue on this important project in the 2022-23 school year, as one part of the District's overall plan for equity, diversity and inclusion. Our values need to be clear to all members of our PSD community and serve as a foundation for the work we do every day to support each student and one another. Making these explicit and bringing them to life in our public school system will be important to our collective success in the future.

For the reasons listed above, the District did meet the expectation of EL 2.1.14.