

Poudre School District

HUMAN RESOURCES DEPARTMENT

JOB DESCRIPTION

Job Title:Parent Liaison Integrated ServicesFLSA Status:Non-ExemptJob Family:Program SpecialistPay Range:PS25HPrepared/Revised Date:May 29, 2018Job Code:40517

<u>SUMMARY</u>: Responsible for providing support, assistance, coordination and communication to parents of special needs students. Introduce parents, students and families to programs and services.

ESSENTIAL DUTIES AND RESPONSIBILITIES: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Frequency of duties, percent of time and work year may vary based on department or building assignment.

Description of Job Tasks	Frequency	% of Time
(limit of 13 of the most important tasks)	$\begin{aligned} & \text{Daily} & = \mathbf{D} \\ & \text{Weekly} & = \mathbf{W} \\ & \text{Monthly} & = \mathbf{M} \\ & \text{Quarterly} & = \mathbf{Q} \\ & \text{Annually} & = \mathbf{A} \end{aligned}$	On an annual basis, e.g. 10 hours of a 40 hour work week = 10/40 = 25%
1. Provide consultation to students, parents, and school staff regarding special education; support families with Individuals Education Plan (IEP) and special education topics.	D	40%
2. Mediate conflicts/issues between school personnel, parents and students. Encourage families to resolve issues at the school level.	D	10%
3. Support families with center-based placement tours for transition age and new students.	D	5%
4. Assist where needs arise within the Integrated Services central office.	D	5%
5. Attend work and arrive in a timely manner.	D	1%
6. Act as a liaison to community programs and services for students and families.	W	5%
7. Facilitate meetings between staff and parents and provide strategies and perspectives for student services.	M	10%
8. Coordinate parent workshops around transition and other topics of interest.	M	3%
9. Serve on applicable committees and teams; collaborate with other department family liaisons.	M	2%
10. Manage Integrated Services website in collaboration with other department members.	Q	5%
11. Coordinate the Special Education Advisory Committee.	Q	5%
12. Conduct annual Parent Survey regarding special education.	A	5%
13. Perform other duties as assigned.	Ongoing	4%
	TOTAL=	100%

EDUCATION AND RELATED WORK EXPERIENCE:

- Bachelor's degree in Education, Special Education, Social Work, Counseling, ESL or related field
- Three to Five years of related experience required
- Equivalent combination of education and experience acceptable

LICENSES, REGISTRATIONS or CERTIFICATIONS:

- Criminal background check required for hire
- Valid Colorado driver's license

TECHNICAL SKILLS, KNOWLEDGE & ABILITIES:

- Oral and written communication skills
- English language skills
- Interpersonal relations skills

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- Customer service and public relations skills
- Critical thinking and problem-solving skills
- Bilingual oral and written communication skills preferred
- Ability to maintain confidentiality in all aspects of the job
- Ability to manage multiple priorities
- Ability to manage multiple tasks with frequent interruptions
- Knowledge of Poudre School District's programs and services
- Knowledge of community programs, services and partnerships
- Ability to maintain honesty and integrity in all aspects of the job
- Ability and willingness to adhere to attendance requirements, including regular and punctual employee presence
- Ability to promote and follow Board of Education policies, Superintendent policies, and building and department procedures
- Ability to communicate, interact and work effectively and cooperatively with people from diverse ethnic and educational backgrounds
- Ability to recognize the importance of safety in the workplace, follow safety rules, practice safe work habits, utilize appropriate safety equipment, and report unsafe conditions to the appropriate administrator

MATERIALS AND EQUIPMENT OPERATING KNOWLEDGE:

- Operating knowledge of and experience with personal computers and peripherals
- Operating knowledge of and experience with Microsoft Word, Excel, Outlook, and/or other department software packages
- Operating knowledge of and experience with typical office equipment, such as telephones, copier, fax machine, E-mail, etc.

REPORTING RELATIONSHIPS & DIRECTION/GUIDANCE:

	POSITION TITLE	# of EMPLOYEES
Direct reports:	This job has no direct supervisory responsibilities.	

<u>PHYSICAL REQUIREMENTS & WORKING CONDITIONS</u>: The physical demands, work environment factors and mental functions described below are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

PHYSICAL ACTIVITIES:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Stand			X	
Walk			X	
Sit			X	
Use hands to finger, handle or feed		X		
Reach with hands and arms		X		
Climb or balance	Х			
Stoop, kneel, crouch, or crawl		X		
Talk				X
Hear				X
Taste	X			
Smell	X			

WEIGHT and FORCE DEMANDS:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Up to 10 pounds			X	
Up to 25 pounds		X		
Up to 50 pounds	X			
Up to 100 pounds	X			
More than 100 pounds	X			



MENTAL FUNCTIONS:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Compare		X		
Analyze		X		
Communicate				X
Сору		X		
Coordinate				X
Instruct		X		
Compute		X		
Synthesize		X		
Evaluate			X	
Interpersonal Skills				X
Compile		X		
Negotiate		X		

WORK ENVIRONMENT:	Amount of Time			
	None	Under 1/3	1/3 to 2/3	Over 2/3
Wet or humid conditions (non-weather)	X			
Work near moving mechanical parts	X			
Work in high, precarious places	X			
Fumes or airborne particles	X			
Toxic or caustic chemicals	X			
Outdoor weather conditions	X			
Extreme cold (non-weather)	X			
Extreme heat (non-weather)	X			
Risk of electrical shock	X			
Work with explosives	X			
Risk of radiation	X			
Vibration	X			

VISION DEMANDS:	Required
No special vision requirements.	
Close vision (clear vision at 20 inches or less)	X
Distance vision (clear vision at 20 feet or more)	X
Color vision (ability to identify and distinguish colors)	
Peripheral vision	
Depth perception	
Ability to adjust focus	X

NOISE LEVEL:	Exposure Level
Very quiet	
Quiet	
Moderate	X
Loud	
Very Loud	