

Questions & Answers - 1

Solicitation

20-62F-001 - Districtwide Volunteer/Visitor Check-In Solution

Buying Organization

Poudre School District

No	Question/Answer	Question Date
Q1	<p>Question: Onsite Versus SaaS Implementation</p> <p>With regard to lines 5 and 29 of Desired Solution Features, the District appears to be seeking deployment of the software on District servers, as opposed to a SaaS implementation. Can you please clarify?</p> <p>Answer: Integration between a proposed solution and Synergy, the district's current student information system, is preferable but not required. The district is open to solutions that utilize a SaaS implementation.</p>	10/20/2019
Q2	<p>Question: Auditing Functionality</p> <p>With regard to line 18 of Desired Solution Features, please clarify for what data or information the District is seeking auditing functionality?</p> <p>Answer: To clarify, the district is seeking a solution that can provide users with data reporting and analytics. For example, staff would like to be able to run a report quickly that shows the visitors who have checked into a school/facility within a certain timeframe; this report would be used to know who is in a building during an emergency incident. From an analytics standpoint, it would be helpful to know how many volunteers worked at a particular school during a certain month and how many hours they volunteered, so the district can make strategic decisions based on the information at hand.</p>	10/20/2019
Q3	<p>Question: Supplier Disclosure of Information</p> <p>With regard to line 9 of Desired Solution Features, please explain what is meant by, "Supplier discloses any information they receive and maintain"?</p> <p>Answer: If student access is obtained for any reason, as part of compliance with Colorado state laws on data security and transparency, vendors must provide all data collected, maintained, or generate from with the system, as well as if this information is shared with any third parties, even in encrypted format. Data should be inclusive of required and optional data, if selected.</p>	10/20/2019
Q4	<p>Question: Synergy Integration</p> <p>With regard to line 16 of Desired Solution Features, would the District accept implementation of an integration with Synergy as part of the proposed pilot phase of this project?</p> <p>Answer: Integration between a proposed solution and Synergy, the district's student information system, is preferable but not required. The district will accept implementation of an integration with Synergy as part of the proposed pilot phase.</p>	10/20/2019
Q5	<p>Question: Hardware Warranties</p> <p>With regard to hardware warranties and maintenance would District consider a proposal in which specified hardware was purchased directly from manufacturers by District IT department?</p> <p>Answer: Yes, the District is willing to do so.</p>	10/20/2019

No	Question/Answer	Question Date
Q6	<p>Question: Volunteers Adding Calendar Events</p> <p>With regard to line 41 of Desired Solution Features, does District want to allow any website visitor to create calendar events or should there be any limitations on who has permission to do so?</p> <p>Answer: The district prefers a solution that allows us to establish limitations/permissions by role. For example, a school-based volunteer coordinator would likely have more permissions than a parent volunteer. Additionally, the district is interested in a solution that allows a volunteer to easily sign up for and add the chosen opportunity to their Outlook/Gmail calendar.</p>	10/20/2019
Q7	<p>Question: Integration With Sterling</p> <p>With regard to line 15 of Desired Solution Features would District consider an alternative solution to Sterling for volunteer background screening?</p> <p>Answer: The district may consider an alternative solution to Sterling for volunteer background screening, however, the district will need to evaluate numerous factors including but not limited to cost, system functionality, depth and speed of checks, etc.</p>	10/20/2019
Q8	<p>Question: Integrates with Sterling Volunteers</p> <p>Can you please elaborate more desired capabilities including reporting and notifications with Sterling? Thank you.</p> <p>Answer: In general, district staff are looking for real-time background checks for visitors and volunteers. The district requires a solution that draws from multiple local, state and national databases, and that has the capability of generating an alert when a visitor or volunteer is flagged due to an issue with their background check.</p>	10/24/2019
Q9	<p>Question: Integration w/ Synergy</p> <p>Is the ability to write back into Synergy directly from the VMS required for all existing databases?</p> <p>Answer: Bi-directional integration is not required.</p>	10/24/2019