

Questions & Answers - 1

Solicitation 22-680-002 - Telecom Billing Audit
Buying Organization Poudre School District

No	Question/Answer	Question Date
Q1	<p>Question: number of monthly telecom invoices How many telecommunications invoices, which are included in the project, are received by the county each month?</p> <p>Answer: The District receives a total of five invoices each month.</p>	07/28/2021
Q2	<p>Question: total dollar amount What is the annual dollar amount of the accounts included in the telecommunications invoice audit?</p> <p>Answer: The approximate annual dollar amount for all accounts is \$320,000.</p>	07/28/2021
Q3	<p>Question: Question Regarding Volume What is the volume of bills to be received monthly or yearly?</p> <p>Answer: The District receives a total of five invoices each month.</p>	07/30/2021
Q4	<p>Question: question re: line total Hi, in order to determine what we would propose to bill for our services, I was wondering how many total devices (phones, tablets, etc.) the school district currently has on their account(s).</p> <p>Thanks,</p> <p>Wil Shepard SmarTel Denver, CO wshepard@smartelinc.com 303-918-8216</p> <p>Answer: This is not a device based agreement. The District is requesting to have its bills, that include phone lines of service and circuits, evaluated.</p>	07/30/2021
Q5	<p>Question: Telecom Service Provider(s) What service provider(s) is being used presently?</p> <p>Answer: CenturyLink/Lumen</p>	08/02/2021
Q6	<p>Question: Telecom Annual Spend What is the current annual telecom expense?</p> <p>Answer: The approximate annual dollar amount for all accounts is \$320,000.</p>	08/02/2021
Q7	<p>Question: Last Telecom Audit When was the last independent audit performed?</p> <p>Answer: The last audit was at least five years ago.</p>	08/02/2021

No	Question/Answer	Question Date
Q8	<p>Question: question re: services/pricing</p> <p>Second question: our services go beyond billing optimization/auditing; we also allow our clients to outsource any customer service related to their wireless account, to our service team; we provide access to a robust customer portal and work with our clients to develop customized monthly reporting/accounting templates, etc. - there is a ton that goes into the service we typically provide for our clients. In order to put together pricing, we would need to know whether you were only interested in billing optimization/auditing, or whether you would be utilizing our full suite of services.</p> <p>Thanks, Wil Shepard wshepard@smartelinc.com 303-918-8216</p> <p>Answer: This audit is only for the District's land lines and circuits, not for its wireless account(s). At this time, the District is only requesting billing auditing and optimization.</p>	08/02/2021