

[Q1](#)

: Delivery Windows

The delivery requirement states a strict one hour window. How flexible is this time and would you be willing to negotiate a different window if we worked around your operational schedule?

Thank you for your question.

We have little flexibility on the window of the delivery times available. Our warehouse team leaves the warehouse around 8:15AM each morning to run the daily routes out to our kitchens. The latest time for delivery would be 8:00AM. This would ensure someone in the warehouse would be available to receive your delivery. The afternoons are reserved for our team to build each pallet next day's deliveries.